

Approx.
290 stores

Approx.
90min from Tokyo



Gotemba Premium Outlets®

Having Mt. Fuji, the World Heritage site, in the background, the mall is one of Japan's leading shopping resorts where you can enjoy shopping, dining, and various leisure activities.

In 2020, a new area called "HILL SIDE" opened, and it became the largest outlet mall in Japan* with approximately 290 restaurants and well-known brands including luxury brands. (*In terms of store floor area according to our research.)


"HOTEL CLAD" and a day trip hot spring facility "Konohana no Yu" managed by the Odakyu Group, as well as a mini amusement park are on the site.



*As of Mar.26, 2025

OVERVIEW

Property Name	Gotemba Premium Outlets®
Location	1312, Fukasawa, Gotemba, Shizuoka 412-0023 Japan
Phone	+81-50-1721-1028 (10:00-18:00, except closing day)
Closing day	Once a year (in February)
Official Website (EN)	https://www.premiumoutlets.co.jp/en/gotemba/ Others: Traditional/Simplified Chinese, Korean,
Hours	Dec - Feb 10:00 a.m. – 7:00 p.m. Mar - Nov 10:00 a.m. – 8:00 p.m. * Vary by season.
Stores	Approx.290 shops
Structure	Single story building, one floor above ground, with partial two-storied structure
Parking spaces	Approx. 7,000 cars (includes temporary parking lot) * FREE
Open date of expansion	Phase I : 13 th July 2000 Phase II : 8 th July 2003 Phase III: 25 th March 2008 Phase IV: 1 st June 2020

Scale of Facilities	
• Site area	Approx. 419,200m ²
• Total retail area	Approx. 61,300m ²
	
Access	
• Car	Approx. 2km from Gotemba Interchange on Tomei Expressway
• Train	Odakyu Limited Express Romancecar “Mt Fuji” *Reserved seat only. Approx.90min, From Shinjuku to JR Gotemba station.
• Shuttle Bus	Approx. 15min by free shuttle bus from JR Gotemba Station
• Highway Bus	*JR Bus Kanto ▶ JR *Odakyu Hakone Highway Bus ▶ Odakyu Approx. 85min from Tokyo Station(JR) Approx. 95min from Shinjuku Station(Odakyu /JR) Approx.115min from Shibuya Station(Tokyu, Keio, Fujikyuu) Approx. 90min from Yokohama Station(Fuji Kyuko) Approx. 95min from Ikebukuro Station(Kokusai kogyo) Approx. 95min from Shinagawa Station (Keihin Kyuko/limited schedule only) Approx. 60min from Kawaguchiko Station(Fuji Kyuko) *for more info, please refer to our website

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GUEST SERVICES

Services

Multipurpose Restrooms	17 for wheelchair-accessible, 11 for ostomate-adaptive 12 for multipurpose bench
ATM	International cards are acceptable at 3 ATM • E-net (2 location) • Seven Bank (3 locations)
Lockers	Coin-operated, 3 locations *Available for suitcases
Nursing Room	Free (4 locations)
Stroller Rental	Free *coin-return type
Wheelchair Rental	Free *coin-return type
For Kids	Playground (West Zone/free, Hill Side area/charged)
Free Wi-Fi	Available in most areas
Prayer Room	Separated for men and women, with small purification facilities to cleanse hands and feet. Qibla signs on the ceiling.
EV Charger	Available (paid service)
Mobile Battery Rental	Available (paid service)

Other Info.

Photo Spot	“Yume no Ohashi (Bridge of Dreams) are certified as Mt. Fuji view heritage and 12 views of Mt. Fuji in Gotemba city.
Tourist Spots nearby	• Hakone hot spring area about 40 minutes by car. • Kawaguchi Lake about 50 minutes by car.

For Tourists

Tax Free	Available *may vary by store
Payment	Union Pay, Alipay + , WeChat Pay Visa, MasterCard, American Express, Diners, JCB, Discover *may vary by store
Tourist Information Center	Welcome Center in Hill Side area, are certified Category 3 by JNTO
Telephone Interpreting	Free / English, Chinese, Korean, Portuguese, Spanish, Thai, Indonesian, Vietnamese
Foreign currency exchange machine	Exchange foreign currency bills into Japanese yen. (14currencies)
International Delivery Service	Some stores offer overseas delivery. Deliver your purchased items directly to your home overseas. (paid service)

* For more service details, please refer to our website.

<https://www.premiumoutlets.co.jp/en/gotemba/service/>

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